        A COMPARATIVE ANALYSIS OF EDUCATIONAL ORGANIZATION WAS MADE WITHIN A
        THEORETICAL FRAMEWORK INVOLVING SOCIAL SYSTEM TERMS. ATTENTION WAS
        FOCUSED ON DIFFERENCES AMONG ORGANIZATIONS IN TERMS OF FUNCTIONS
        PERFORMED FOR SOCIETY. FOUR MAJOR COMPONENTS OF ACTION SYSTEMS USED
        TO COMPARE SEVERAL ORGANIZATIONS WERE IDENTIFIED AS FOLLOWS--(1) THE
        ORIENTATION BASE OF THE SYSTEM, THE NEEDS, OR INTERESTS, OR VALUES
        OF ACTORS THAT ARE AT STAKE IN THE PROCESS, (2) THE PROPERTIES OF
        OBJECTS IN THE SITUATION OF ACTION THAT ARE IMPORTANT TO ACTORS IN
        THE LIGHT OF THESE INTERESTS, (3) THE NORMATIVE RULES DISCRIMINATING
        BETWEEN LEGITIMATE AND ILLEGITIMATE MODES OF ACTION IN PURSUIT OF A
        PARTICULAR INTEREST IN QUESTION, AND (4) THE GENERALIZED FACILITIES
        THAT ACTORS ARE EXPECTED TO RESORT TO IN SECURING CONTROL OF OBJECTS
        ESSENTIAL TO THE IMPLEMENTATION OF THAT INTEREST IN QUESTION. THE
        PLACEMENT OF EDUCATIONAL ORGANIZATIONS WITHIN THE COMPARATIVE
        ANALYTICAL FRAMEWORK LED TO THE POSITION THAT THE PRIMARY EMPHASIS
        OF THE EDUCATIONAL ORGANIZATION IS IN THE AREA OF
        PATTERN-MAINTENANCE OR SOCIALIZATION. IT WAS SUGGESTED THAT THE
        PRIMARY CONTRIBUTION OF EDUCATION TO SOCIETAL FUNCTIONING IS THUS IN
        THE MAINTENANCE OF THE VALUE PATTERNS WHICH DEFINE THE STRUCTURE OF
        A SOCIETY, AND THAT SCHOOLS ARE CRITICIZED PRIMARILY FOR DEVIATIONS
        FROM INSTITUTIONAL VALUES RATHER THAN FOR PRODUCING A COMMODITY OF
        LOW TECHNICAL QUALITY. (JH)

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Eugene

SOME PROBLEMS OF
EDUCATIONAL ORGANIZATION
IN COMPARATIVE PERSPECTIVE

BY

JEAN HILLS

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Jean Hills

University of Oregon
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Introduction

Although it may be a matter of belaboring the obvious, the author wishes to state at the outset that this paper is as much, if not more, an attempt to acquire understanding as it is to communicate the same. To the extent that understanding has been acquired, there may also be communication. If so, well and good. But this is not a finished product, or a definitive statement of either theoretical or empirical knowledge. It is a beginning, a working paper, one acknowledged to suffer from a great many ambiguities, inconsistencies, and errors of interpretation and formulation.

Given this state of affairs, it is the author's hope that conference partic- ipants will exercise their critical facilities to their fullest capacity in pointing out ambiguities, identifying inconsistencies, and suggesting alternative interpretations. In this way, our endeavor, at least with respect to this paper, stands a reasonable chance of being mutually beneficial.

The Lack of Perspective in the Field

By and large, it seems fair to say that students of educational administration have not fully exploited comparative analysis as a means of acquiring insight into the nature and problems of educational organization. Although it is true that our scholarly base has been broadened greatly by the inclusion of social science

perspectives, it is no less true that there has been little effort to advance understanding of educational organizations through systematic inter-organizational comparisons based on those perspectives.

Three major consequences seem to follow from this over-sight. First, educational administration as a field suffers from a kind of provincialism that leads us to treat as problematical some phenomena that, from a comparative perspective, are not only not problematical at all, but rather are quite predictable consequences of the institutional structure of the educational enterprise. Thus, for example, the "50 year lag", or the generally slow rate of change in education, is a baffling and frustrating problem to both students and practitioners of educational admin-istration. Second, given the tendency to treat certain phenomena as problematical, there appears to be a parallel tendency to attribute these problems either to inadequacies in the quality and quantity of talent being attracted to the field, or to a lack of ability, courage, motivation, or imagination on the part of persons already in the field. The factors accounting for the lack of innovation, for example, are thus sought in the attributes and motivations of individuals. Finally, lack of perspective leaves us unaware of the extent to which what is actually done, and what can realistically be expected, in educational organizations differs from what we say is being done, and from what we say ought to be done. For example, although much is made of the administrator's responsibility for evalu-ating the effectiveness of teachers' performances, a comparative analysis not only suggests that this is not done, but cannot realistically be done.

A major thesis of this paper is that much of what we in the field of educa-tional administration take as problematical from our somewhat provincial point of view, and much of what we tend to explain on the basis of individual motivations

and attributes, is precisely what we should expect to find, given the institutional structure of the educational enterprise, and its location in the structure of American Society. Granted that making phenomena more explicable in terms of variables different from those ordinarily identified does not make them less problematical in the action sense, i.e., it may not make the "50 year lag" any more acceptable to those to whom it is a source of concern. However, to the extent that some of the phenomena can be made understandable and predictable in terms of structural elements, one is forewarned and forearmed on two counts. First, it should be clear that neither the source of, nor the remedy for, the situation is to be found by focusing on the attributes of individuals. Second, it may become apparent that in changing structural elements in order to remedy one problem, new problems of even greater magnitude are created. Put another way, it may well be that the phenomena which appear to be problematical and dysfunctional from the point of view of the educator, appear entirely reasonable and functional from the perspective of the comparative analyst.

The Comparative Framework

For my purposes, it will be useful to formulate the analysis in social system terms. Social systems are constituted by the relations of one or more actors to one or more objects in its, or their, situation. Actors may be individual persons in roles, or collectivities constituted by pluralities of persons in roles, capable of action in concert. Within the frame or reference adopted for use here,[1] all systems of social interaction are subject to the exigencies of four functional imperatives, the fulfillment of which is a condition of the stability and effectiveness of the system. The four functional imperatives may be defined

in relation to two dichotomous points of reference, internal-external, and
instrumental-consummatory. Cross-classified, these yield an internal-instru-
mental function, an external-instrumental function, an external-consummatory
function, and an internal-consummatory function. These, in turn, may be
identified respectively, as the imperatives of pattern-maintenance and tension-
management, adaptation, goal-attainment, and integration.

The first of these, the pattern-maintenance tension-management function,
concerns the problem of maintaining the integrity of the institutionalized
value patterns which define the structure of the system. From the point of view
of the individual participant, the problem involves the maintenance of motiva-
tional commitment to act in accordance with institutionalized patterns of
normative culture. Although the normative patterns in question are those
internalized in the processes of socialization—itself an aspect of the pattern-
maintenance and tension-management function—they are none the less vulnerable
at at least two points. In considering this problem it is important to recognize
that no participant is totally engaged in any specific system of social inter-
action. The part of him that is involved is a sector of the personality; a role.
But the role is interdependent with other parts of the personality, and if a
given role, or sector of the personality, is to have a modicum of stability, it
must to some degree be insulated against disturbing effects from other roles, and
from the personality as a whole.

The first point of vulnerability lies at the cultural level. Here, due to
strains toward consistency, changes taking place outside the relevant value area,
e.g., in the belief system, or in scientific knowledge, may give rise to pressures
to change important values within the relevant value sector. Thus, familiarity with
research evidence concerning the effects of different leader-behavior patterns may
lead to changes in the internalized value patterns of the leader. Similarly,

research evidence concerning the effects of nonpromotion on the mental health of students may give rise to pressures to change the relevant commitments of teachers to institutionalized value patterns. The tendency to stabilize values against pressures of this kind is termed the pattern-maintenance function. It constitutes an inertial tendency of system of social interaction.

The second locus of vulnerability is at the motivational level of the individual participant. Here, tensions arising from strains in the social situation, from other role demands, or from intra-personal sources may threaten motivation to conformity with institutionalized value patterns. The bank employee who desperately needs money to pay for his child's operation may become an embezzler, and the student who is in danger of failing may cheat. Similarly, the father who is too devoted to his family may find that he is less than fully motivated to conformity with occupational expectations. In either case, the tensions arising from such sources may threaten motivational commitment to internalized values. Given a sufficient level of tension there is a tendency toward change, or deviance, which may take a direction away from the pattern which defines the structure of the system. The function of stabilization against motivational pressures for changes has been termed tension-management.

Every social system functions in relation to a situation defined as external to it. The relations to the external situation are the focus of the second and third functional imperatives. The first of these relations concerns the significance of the external situation as a source of consummatory goal-gratification, or goal-attainment. Although indirectly including the physical environment and other social systems, the situation here refers primarily to the behavior and motivations of the human individuals who are members of the system itself. That is, where common sense

would have it that only the physical environment and other social systems are external, the conception adopted here treats the psychological and cultural components of action as external as well.

A goal state is defined as a relation between the system of reference and its situation which, given the institutionalized value pattern, is maximally favorable to the stability of the system. It is a state of the interaction system, in relation to its situation, toward the attainment of which the system may be said to be striving. Such a state, once present, will tend to be maintained, and if absent, will tend to be sought by action on the part of one or more actor-units in the system. Since situations are inherently unstable, goal states are necessarily transitory, and require constant efforts to mobilize resources for their re-establishment. Mobilization, in turn, requires control of resources which, as we have seen, includes human motivations as a key element.

A system experiences a goal-attainment deficit when its capacity to attain its goals, or fulfill its expectations, is frustrated. A goal of a given family, for example, may be to send its children to college. But, loss of earning power on the part of the father due to unemployment—a situational change—may frustrate the attainment of the goal. The goal may still be attainable if the wife works, but if the values institutionalized in the role of the wife-mother role conflict with this pattern, there will be a problem of motivating not only the wife, but other family members as well, to contribute what is necessary to goal-attainment. Here, the potential conflict between pattern-maintenance and goal-attainment is apparent.

If social systems had only one goal, it would be impossible to distinguish between goal-attainment and the third functional imperative, that of adaptation. When a system has a single, simply defined goal there may be little need to

differentiate between the two. But in complex systems where not only does the system pursue multiple goals, but also where subsystems pursue a variety of independent goals, the problem of generalization of facilities arises. That is, a new order of problem arises in that there is a need for generalized facilities, facilities that are not inherently ascribed to any particular goal, but which have the feature of maximum disposability, or availability, for a variety of uses. If the sole objective of the family were to maintain a given relation between the system and its situation, and if all members of the family were irrevocably committed to its maintenance, then there would be no need for generalized facilities. A simple subsistence farm arrangement in which every member knew his part, and did it, would suffice. However, not only do most systems pursue a multitude of goals, but also the commitment of members to any given goal is less than complete and subject to change. Hence, the need for generalized facilities which, it is important to note, includes a variety of mechanisms for securing results in interaction, e.g., power as well as money. A goal of American Society, or elements within it, for example, is racial equality, but the changes required to implement this goal are certainly not acquired through processes of economic exchange.

Finally, all complex systems of social interaction are differentiated and segmented into relatively independent units and subsystems, the relations among which may be mutually supportive, or mutually obstructive. The fourth functional imperative, that of integration, concerns the problem of maintaining solidarity in the relations among units and subsystems in the interest of effective functioning of the system as a whole.

An Approach to Comparative Analysis

One way of conducting a comparative analysis within this framework is to focus attention on differences among organizations in terms of the function performed for society. These differences have implications not only for the relation between the organization and the larger society, but also in their internal operation. One approach to this, in turn, is to compare the several organizations on the basis of four major components of action systems. These may be identified as follows: (1) The orientation base of the system, the needs, or interests, or values of actors that are at stake in the process. (2) The properties of objects in the situation of action that are important to actors in the light of these interests. (3) The normative rules discriminating between legitimate and illegitimate modes of action in pursuit of the interest in question. (4) The generalized facilities that actors are expected to resort to in securing control of the objects essential to the implementation of the interest in question.

The Orientation Base of Systems of Action

The orientation base of a system of social interaction may be characterized in terms of the two pattern-variables specificity-diffuseness and affectivity-neutrality. It is easy to lose one's way in the interpretation of the several orientations, so it may be useful to illustrate each on the person-to-person level before proceding to the organizational level. There are, within this framework, four different orientations, or bases of interest, that I might have in a person of the opposite sex. On the one hand, I may be interested in getting her to perform a specific act, or series of acts, that will aid me in accomplishing some goal, e.g., getting this paper typed. Such an orientation is specific in the

sense that I am not concerned about her global character, reputation, or personality. All that matters, is, can she type with sufficient proficiency to do the job? I⁺ is neutral in the sense that the action sought is not an end in its own right. That is, there is a purpose beyond its consummation. My interest, or need, therefore, is in utilizing her services, and the orientation may be termed a need for instrumental capacities. The value principle being emphasized is utility.

On the other hand, I may be interested in a specific act that has no purpose beyond its consummation, i.e., my interest may be affective. If this is the case, then to be sure, I will not be terribly concerned about her character, her reputation, whether she is honorable, whether she drinks, smokes, or is a loyal wife and dependable mother. Indeed, some of these considerations are positively obstructive to some kinds of specific-affective interest. My interest, or need, in this case is not instrumental utilization, but a need for consummation. Fulfillment of my need requires collective action, hence the emphasis is on accomplishment of purpose (effectiveness) through collective action. It should be noted parenthetically that the goal need not be the one likely to be inferred. The lady in question may very well be a colleague who's support I want in the resolution of an issue within our university division.

In the third case, I might be very much concerned about the kinds of diffuse considerations listed above. I might want to marry the lady. In that case, my orientation would be no less affective, but in all probability it would include a concern for a great many considerations beyond the immediate consummatory possibilities. The relation to the person would still have no purpose beyond its consummation, but it would encompass the whole, diffuse person rather than the specific concern of the moment. This may be termed an interest in, or a need for,

affiliation, or solidarity. The fourth case is similar in its diffuseness, but involves neutrality. The person may very well be my son's teacher. If this is the case, I am likely to be interested in diffuse questions such as whether or not she is a solid citizen, whether she goes to church, whether she drinks, smokes, etc. The interest, or need, here is for cultural commitment, or integrity. The concern is with the "ritual state" of the person.

Now then, what can be said of the interests involved in the orientations of persons and collectivities to different categories of organizations? The general need, or interest, of elements within society in relating to the business or industrial firm would seem to be specific-neutral need for instrumental utilization. The interest is specific in the sense that there is little emphasis on the diffuse considerations that go with the concepts of honor and integrity. Although times have doubtless changed since the days of the "Robber Barons,' or the "Captains of Industry"--depending on one's point of view--but business is still business. The orientation is neutral in the same sense indicated above; what is sought from the firm is action useful in achieving goals beyond the product received, not, for the most part, products that are gratifying in their own right.

Quite the contrary is true with respect to the political administration, or the governmental body. Here the need, or interest, that is at stake is not for actions that are helpful in the attainment of more distant goals, but actions that need no justification beyond their consummation. Politics and government is the area in which the purposes themselves are realized, or frustrated. As Brogan put it, ". . . it is still possible to be a power in politics without serving any known public purpose. But private purposes must be served, and the first private purposes to be served were and are those of the voters . . . ."[2] What is involved

in this case is the authoritative allocation of values. As Easton puts it,

> When individuals or groups dispute about the distribution of
> things considered valuable, whether they be spiritual or material,
> and when these disputes are not resolved to the satisfaction of
> the parties through some customary processes of private negotiation,
> then a policy is enunciated with the authority of society behind it
> and with its acceptance by society as authoritative.

> Every society provides some mechanisms, however rudimentary they
> may be, for authoritatively resolving differences about the ends
> that are to be pursued, that is for deciding who is to get what
> there is of the desirable things. An authoritative allocation
> of some values is unavoidable.[3]

Where political parties themselves--as distinct from governmental bodies--

are involved, the orientation becomes more diffuse. As Rossiter has pointed out:

> Thanks to the fuzzy nature of our political system, the
> major parties have not been especially effective in performing
> this [policy formulation] function. In the words of the
> Committee on Political Parties of the American Political
> Science Association, 'the American two-party system has shown
> little propensity for evolving original or creative ideas
> about public policy; it has even been rather sluggish in
> responding to such ideas in the public interest.' The
> platforms of the parties, which are presumably the most
> eloquent statements they can make of their current intentions
> have never been noted for originality or clarity.[4]

The interests involved where political parties and interest groups are involved

are no less affective, but highly diffuse. Again, in the words of Rossiter:

> Finally, parties serve a symbolic function--or should
> we start from the other direction and call it psychological?--
> by providing an object, large and friendly and often exciting,
> to which men can extend allegiance. Graham Wallas, in his
> memorable study of Human Nature in Politics, was perhaps
> the first observer to isolate and examine this function.
> Having taken note of the multitude of voters and of the psychical
> inability of any one voter to deal with more than a few men and
> ideas, he went on: 'Something is required simpler and more
> permanent, something which can be loved and trusted, and which
> can be recognized at successive elections as being the same
> thing that was loved and trusted before; and the party is
> such a thing'.[5]

The contrast between the three examples given above on the one hand, and educational and religious organizations, on the other, is too apparent to dwell upon at length. While the interest may be no less diffuse, it is certainly not affective in the same sense as it is in government or in political parties. The need at stake in these instances is neither for instrumental utilization, consummation, nor affiliation, but for diffuse commitment. Although the instrumental significance of the educational organization has undoubtedly increased since Sputnik, the basic interest is diffuse rather than specific.

The general orientation to the military organization is perhaps the most dramatic and clear cut of all. The interest of society and its constituent elements in the military is highly specific. It serves one primary purpose, that of maintaining a satisfactory relation between the system and its situation. This is easy to grasp in connection with foreign affairs, but it applies equally in an internal sense as the involvement of the military in the Little Rock affair illustrates. The need of society in relation to the military is for effective action in the interest of collective goals. The global properties of the enterprise are of little concern, what is of concern is its capacity to perform specific functions that are of a consummatory significance to society, or to elements within it. Note that in the Selma, Alabama, affair a substantial number of persons are calling for the use of military force.

With these patterns in mind, we may now turn to an examination of organizational orientations to personnel. The orientation of the business or industrial firm as well as the military organization, the militant union, and the political organization, is specific. In each of these instances the global properties of persons as persons are quite irrelevant. Whether the employee of the firm is honorable, kind,

generous, whether he is a good husband and father, whether he squanders his pay check at the race track, is a matter of relative indifference so long as he possesses the requisite instrumental capacities.. Similarly, whether the off-duty soldier drinks, gambles, seeks the company of disreputable women, etc., is of little concern to the military organization. One might even say that some of these activites, if not positively encouraged, are at least treated with extreme tolerance. When such activities are discouraged it is not due to moral considerations, but because of treats to the capacity for effective collective action. For example, at one time it was the standard operational procedure of the military forces on occupational duty in Japan to punish enlisted men who contracted veneral diseases by sending them to "rehabilitation" camp for a period of several weeks. In reality the rehabilitation camp was a work camp, a punishment camp. No attempt was made to discourage personnel from partici-pating in the activites in which the disease was contracted. The entire concern was on encouraging those who did participate to take proper precautions to avoid contraction of the disease. The emphasis was primarily on maintaining one's capacity to fulfill specific responsibilities that are essential to collective effectiveness.

The relatively greater emphasis on specific-affective orientations may be seen in several characteristics of the military organization. Note, for example, that the technical rating, or rank, is less prestigious than the line or command rank. Although both ratings and the situation have changed, at the time about which I am writing, the rank of Technician Fifth Grade,

although objectively equivalent, was simply not as respectable as that of

Corporal. Instrumental capacity is, or was, less valued than responsiveness

to demands for collective effectiveness. A second indication of this focus

is the almost obsessive concern of military officers with the phenomena of

"soldiering" or malingering. The concern is not lack of competence, or

instrumental capacity, but lack of willingness to contribute what is essential

to the effectiveness of the organization, i.e., goal-commitment.

Thus, the business firm, the military organization, as well as the

political organization(as distinct from the party) share the emphasis on, or

interest in specific properties of personnel. The emphasis in the political

realm may be illustrated by exerpts from Brogan's discussion of the alliance

between the New Deal and several political machines.

> The alliance between the New Deal and some of the
> great machines gave scandal to the more zealous New
> Dealers and ammunition, or at least blank cartridges,
> to the Republicans. Liberals might denounce Frank
> Hague and talk of the Berlin-Rome-Jersey City axis,
> but Hague delivered the vote.

In accepting these allies and in giving them tangible proofs of federal benevolence with which to dazzle their voters, Roosevelt and Farley were playing sound politics. It would have taken years to build up a voting machine of equal efficiency; the New Deal mandate might have been exhausted before the foundations of an alternative structure were well and duly laid. And in accepting support from machines, Roosevelt may have remembered that some effective support was given to the great Progressive Crusade of 1912 by William Flinn, the Boss of Pittsburg, for motives very unlike those animating William Allen White, Gifford Pinshot, Hiram Johnson, Alfred M. Landon, Harold Ickes and other more representative progressives. And Woodrow Wilson owed his nomination in 1912 not only to William Jennings Bryant, but to Roger Sullivan, Boss of one of the competing Chicago machines, the ancestor of the Kelly-Nash-Arvey machine which was turning in such satisfactory New Deal Majorities.[6]

Thus, the diffuse properties of persons, or collectivities, e.g., the integrity, honor, etc., are of little concern in any of these cases. Indeed, diffuse commitments of this kind can be positively dysfunctional in the kinds of settings described above. The soldier who is too devoted to his family may be less willing to risk his life than is necessary for greatest effectiveness in combat. And the soldier who is too strongly committed to religious principles may find it impossible to take the life of another even in mortal combat. Similarly, the politician who is obsessed with his own integrity, or the integrity of those with whom he must deal, may introduce dysfunctional rigidities into the political system. Senator Dirksen might, for example, have taken an all or nothing stance in the fight for civil rights legislation.

Burns has indicated the manner in which such an orientation can be dysfunctional in politics. In The Deadlock of Democracy: Four Party Politics in America, Burns attributes the demise of the Federalist party to an unwillingness to depart from rigid principles. ". . .the Federalist party was dying. For two decades its leaders had elevated principles over party; in the end they kept the former and lost the latter."[7] Similarly, in

a more recent context;

> The downfall of the Republican party in the 1930's was
> precipitated in large part by the refusal of Hoover and his
> colleagues and the business leaders of the day to use the right
> methods to attain the ends they wished. They meant well: they
> wanted to help the unemployed; they were willing for state and
> local governments to help the distressed; some of them made
> personal sacrifices of their own. They simply stuck to the
> rigid principle that certain things, like unemployment insurance
> or old-age pensions, should not be undertaken by the national
> government. The Republican party is still wounded by the
> crippling effect of that doctrine.[8]

Here, of course, the orientation is to cultural objects, rather than to

persons, but the pattern remains the same.

Similar observations can be made concerning the orientation of the

union. As Kornhauser has pointed out, "Trade unions... .concentrate on

reaching short-run goals in the immediate situation, and show little

interest in ideology and broad social reform. Therefore, expectations

for trade union race relations based on ideological conceptions often are

not supported by actual practices."[9] I interpret this to mean that trade

unions are relatively unconcerned about the actions of their members as

they relate to diffuse, moral, or ideological considerations. Perhaps

the best indication of this emphasis is the seeming susceptibility of

unions, at least during their militant stages, to infiltration by deviant

influences, e.g., organized crime, and communism.

On the other hand, the properties of candidates for teaching positions

in the public schools that are of concern to school administrators and

boards of education are precisely those that are irrelevant in the above

contexts. Although there have been vast changes in the past two or three

decades -- teachers are no longer required to teach Sunday School, attend

church, and avoid all appearances of sin -- it is still safe to say that no person of questionable moral character is likely to receive serious consideration for any public school position, or to remain in one once employed. And, despite the fact that few unmarried teachers are now required to pledge celibacy for the duration of their contracts, there are yet communities in the United States where public school personnel dare not, on pain of dismissal, be seen in a public cocktail lounge. As recently as 1956, when I accepted my first full-time administrative position in a public school, the superintendent of schools, on the occasion of the staff meeting at the opening of school, remarked to the assembled faculty in effect, "We don't care what church you attend, but we consider it advisable for you to attend some church."

Similar considerations govern the orientation of the educational organization to non-normative elements of culture -- from one point of view, innovations. Where the probable orientation in a business firm to a new idea would lead to the question, "What is the utility of this idea given our goal?" the question in education is more likely to be, "How compatible is the idea with our image of 'good education.' " Like the family with difficulties in adapting to situational changes, the school is concerned about the maintenance of an established pattern. It is interesting to speculate about the relationship between this pattern and the necessity for the establishment of Job Corp Centers.

An even more extreme example of the emphasis on diffuseness may be seen in the orientation of the religious collectivity toward the clergyman. Few aspects of the clergyman's life, or his family's, escape the notice

of the congregation. Here too, there have been changes occurring unevenly

across the denominational spectrum, but the basic diffuseness of the

orientation remains. Similar elements may be seen in the orientations of

local communities, kinship groups, ethnic solidarities, and other solidary

collectivities, such as political parties. In the latter case, however,

the emphasis is on diffuse affectivity, or solidarity rather than integrity,

or committment.

Some indication of the solidarity emphasis in political parties may be

inferred from Burns' description of the congressman from a safe seat:

The congressman:

> . . .placates the dominant social forces in the district;
> "protects" his district against hostile outside forces; does
> a great many individual favors; lobbies for benefits for the
> district; maintains a friend and neighbors political organization
> that scares would-be opponents out of the primary or trounces
> them if they come in; and comfortably overwhelms the opposition
> party's candidate -- if there is one -- on election day. His main
> commitment politically is to the status quo. He wishes nothing
> to disrupt his easy relationships with the public officials and
> private interests that rule the area. He views with alarm the
> great issues that sweep the nation and threaten to disrupt the
> familiar and comfortable politics of his district. He does
> not want to broaden the franchise or encourage more voting,
> because this might disturb existing arrangements.[10]

The contact between the diffuse-affective, or solidarity, emphasis on

the one hand, and the specific-affective, or effectiveness, emphasis on the

other is apparent in Burn's comparison between the presidential and

congressional political parties.

> The former, to use Dahl's apt expression, is an "executive-
> centered coalition." The President has means of direction and
> discipline unmatched by the congressional parties or by the
> presidential party out of power. He has public position, a command
> of the media, a control over personnel, and a direct electoral
> link with the people that enable him to maintain and exploit a
> somewhat hierarchical system in the presidential party. The

congressional party is led by a coalition of parties, allied
through their common attitudes and mutual dependence, and with
an internal party system marked more by bargaining than by
hierarchy. The essential operational process differs: the
congressional reliance on committees, with their tendency to
protect an existing consensus over the status quo, contrasts with
the executive emphasis on single-leader activism.[11]

Just as the soldier who is too scrupulous to kill reduces the effective-

ness of the military organization, and just as the technical specialist who

is too obedient to his superiors becomes less than fully useful to the

firm, so does the minister who behaves in one way on Sunday, and another on

Friday, and the teacher who violates cultural commitments, compromise the

integrity of their respective organization. Similarly, the politican who

bolts his party is a threat to solidarity. Rossiter's discussion of the

"Solid South" provides a case in point:

> To be short and blunt about this matter, the Democratic
> party exercises a near-monopoly of political allegiance in the
> South because this system appears to be the stoutest bulwark of
> white supremacy. Whatever differences of class or interest
> or political principle may divide the white community of the
> South — and these differences are no less impressive than
> those that divide men in the North — they are muffled and
> surpressed and, as it were, sacrificed to unity in the transcendent
> interest of the whole community in 'keeping the Negro in his
> place.' Men carry on their struggles, which can be hot and
> vicious, within the party. The party itself presents a united
> front to the rest of the country.[12]

Vidich and Bensman provide a similar example on the less grand scale

in their account of village politics in a rural New York community.

> Within the formally constituted governing agency of the
> village, the village board, politics is conducted on the principle
> of unanimity of decisions. In two years of observation of village
> board meetingsin Springdale all decisions brought to a vote were
> passed unanimously. The dissent, disagreement and factionalism
> which existed in the community are not expressed at board meetings.[13]

In the ordinary conduct of business in this manner, potential
issues and conflicts never become visable at the public level.
Undisciplined appeals to outside groups which would threaten the
monopoly of power of the controlling group do not occur. The
board, especially the trustees who alone possess the voting
privilege, openly state that they do not want to 'stir up trouble.'
Since une board members themselves carry responsibility for their
actions, they do not take action until the appropriate individuals
are consulted and until it is apparent that responsibility is
diffused into unanimity.[14]

The military organization, the political party, and the union share

the emphasis on patterns of activity that are valued for their own sake.

In the military this emphasis is suggested by the common statement, "There's

a right way, a wrong way, and the Army way." The distinction between the

military and the political party is in the scope of the interest. The

need of the military is highly specific; those of the party, diffuse. In

the former case, the need is a consummatory one, in the latter, one of

solidarity.

Without going through the entire analysis again, it should be possible

at this stage to point out that the same distinctions that have been made

among organizations can also be made among roles within organizations.

Although there are many complications, it seems clear that there are

important distinctions not only between administrators, supervisors, and

teachers, but between different levels in the educational organization within

each of these categories. For example, I would hypothesize that the

administrative orientation is characterized by a consummatory emphasis,

while teachers tend toward an emphasis on cultural commitment, or integrity,

and secondarily on instrumental capacities.

It is also clear that the orientations of collectivities must be

differentiated for different categories of personnel. Although the previous

discussion has treated orientations globally, it is obvious that the interest of the business firm in its executive personnel is not the same as its interest in technical personnel. While the consummatory emphasis in relation to technical personnel is minimal, organizations typically emphasize consummatory needs in relation to managerial personnel. This would seem to be the burden both Whyte's and Reisman's concepts of "organization man" and "other directedness." These considerations, however, are tangential to our main concern.

Figure 1 summarizes the discussion thus far by presenting the several orientation categories in tabular form.

	NEUTRALITY	AFFECTIVITY
SPECIFICITY	Need for instrumental utilization Value emphasis – utility	Need for consummation Value emphasis – effectiveness
DIFFUSENESS	Need for commitment Value emphasis – integrity	Need for affiliation Value emphasis – solidarity

FIGURE I

CATEGORIES OF INTEREST
IN OBJECTS

The Categorization of Object Properties

Thus far we have dealt exclusively with the orientations of actors to, of the needs of actors in relation to, situational objects. That the structure of any concrete action system cannot be described adequately in these terms alone can be made clear by noting that, given the specification of need, there remains the problem of categorizing objects with reference to their bearing on the needs in question. This is to say that the meaning of objects is not given in the nature of the objects themselves. A cow, for example, has entirely different meanings to the American rancher, and the Indian of Hindu background. For the Indian, the cow is not an object that can be exploited legimitately for certain kinds of interests, e.g., utilitarian interests, but a sacred object, an object of generalized respect. Thus, given the fact that the primary orientation of the business firm is an interest in instrumental utilization, there remains the question of what aspects of situational object bear significantly on the fulfillment of the interest in question, and what objects can and cannot be legitimately exploited in the implementation of that interest.

The question at issue here is, "What aspects of the individual person, viewed by the collectivity as an actor, are significant in terms of its interests?" That is, "What is the meaning of the person to the collectivity?" The meaning of situational objects to actors may be categorized in terms of the two pattern-variables universalism-particularism, and performance-quality. Since the distinctions made in terms of these categories are illuminated in sharp relief at that level, it is useful to begin with the meaning of various organizations to other elements within our society.

We may then procede to an application of these patterns at the level of the
meaning of individuals to organizations. One way of making these distinctions
clear is to focus attention on the factors that determine the success,
survival, or prosperity of different organizations. The success or survival
of a political organization, in the sense of an administration, not a party,
clearly depends on the extent to which it achieves in relation to the
demands of its constituents. That is, from the point of view of other
units within society, the significance of the political organization is
given in the extent to which it produces in relation to its -- the unit's--
interests. Or, if one speaks in terms of the standards in terms of which the
activities of political elements are evaluated, the emphasis may be said
to be on standards of relational responsibility. To other elements of
the society, the political organization, as well as the individual
politician, is categorized as a goal object.

In the case of the business firm, the situation is both similar and
different. It is similar in that the emphasis remains on performance, or
achievement, and different in that the relevant performances are defined
universalistically. Thus, the predominant factor in determining the
prosperity of the firm is not the extent to which it achieves, or produces,
in relation to any particular interests, but the extent to which it produces
independently of such interests. Within our society, the significant
thing about the firm is the extent to which it produces in relation to
the demands of consumers. Whereas the political organization is categorized
in terms of particularistic performances, or as a goal object, the business
firm is categorized in terms of universalistic performances, or as an
object of utility.

The meaning of the educational organization, like the religious organization and the family, is given not by its performances, however, but by its qualities. This pattern is somewhat difficult to see on the organizational level, but it is well illustrated on the level of individuals in pre-Nazi Germany. Here, the meaning of the individual was given not by what he did, or could do, but by what he was, e.g., a professor, doctor, lawyer, etc. Regardless of what the person does, it is what he is that is important. The best indication of this emphasis is found in the prominent and pervasive use of titles. Parsons' discussion of the German pattern is germane:

> We give titles to high government officials, and various other persons in positions of dignity such as physicians, ministers, and priests, sometimes officials of large organizations. But at least three differences are conspicuous as compared with pre-Nazi Germany. First, the system of titles is far less extensive. One could almost say that the prominence of formal rank and titles which we feel to be appropriate to the armed services applies in Germany to the whole occupational world, reaching down even to statuses on the skilled labor level . . . . The number of people who are plain Herr Braun or Herr Schmidt is relatively small. Secondly, titles are continuously used, so that in addressing a letter, or even in personal address it is a definite discourtesy to omit the full title.[15]

The universalistic-quality categorization means an emphasis on formal status, independent of any relational context. An object thus defined may be termed an object of generalized respect. To the extent that there is evaluation of behavior, it is in terms of the extent to which the object's behavior expresses values and attitudes that are appropriate to its status, i.e., which are ascribed to it.

The educational organization is perhaps some place between the religious and the business organization, but closer, I think, to the church.

It is not evaluated primarily in terms of what it produces in relation to consumer or constitutent demands, but in terms of the extent to which its activities express values and attitudes appropriate to its status. Although I know of no firm evidence on this point, there are a good many impressionistic observations that one coulu advance in support of this position. The most relevant one might be the relative infrequency with which schools are criticized -- with the exception of the immediate post-Sputnik era -- for the quality of its product. Much more frequent, it seems, are criticisms having to do with violations of the moral sensibilities of patrons.

The fourth pattern is that which probably applies best to interest groups and political parties, the particularistic-quality emphasis. As Rossiter has pointed out, we in the United States do not look, or at least should not realistically look, to political parties for specific proposals or achievements. The significant thing about a party is not what it produces, but again what it is in relation to the categorizing actor. The evaluative standard is not what it does produce in relation to my interests but what are the attitudes and values expressed in relation to my attitudes and values. The party or interest group is thus not a goal object, but an object of identification. Insofar as its activities are evaluated the standards emphasized have more do to with loyalty than with responsibility.

From the perspective of the actor, then, objects may be categorized in four major ways: (1) in terms of universalistic performances, or as objects of utility; (2) in terms of particularistic performances, or as goal objects; (3) in terms of universalistic qualities, or as objects of generalized respect, and ; (4) in terms of particularistic qualities, or

as objects of identification. Viewed as performance standards, they emphasize, respectively, technical efficiency, relational responsibility, cultural responsibility, and loyalty.

Before proceeding to a consideration of differences at the organizational level, it may be worthwhile to consider the implications of the four patterns for the objects being categorized. In the universalistic-performance case, the impact is clear. The business firm is clearly obliged to abandon any course of action that does not fulfill the demands of consumers. The question that must be posed by the business firm in relation to any proposed course of action is, "What are its probable consequences in relation to the satisfaction of consumer wants?" For the political administration, which is subject to the particularistic performance standard, the obligation just as clearly is to abandon courses of action that do not fulfill the demands of a sufficient proportion of its constituents. Here, the question to be asked is, "What are the probable consequences of this action in relation to the interests of these particular persons and groups?"

For the educational organization, the church, as well as political parties and interests groups, the problem is not to abandon actions that do not fulfill demands, but to avoid those that violate the values ascribed to them. The question to be posed by the school or the church is, "To what extent does the proposed action coincide with values ascribed to this unit?" For the political party, or interest group the question is, "To what extent is the action compatible with the values ascribed to the party by particular groups?" Thus the great concern in writing a party platform is to offend as few members, or potential members, as is humanly possible.

There is an inevitable element of distortion in the kinds of operations being carried out here, and it may be useful to point out some exceptions. One exception to the universalistic-quality categorization of educational organizations may be seen in the tendency for state universities to be evaluated by patrons in terms of particularistic rather than universalistic standards. The same probably applies with greater frequency to public schools. That is the important values to be observed are not those which are independent of any relational context, but those that are ascribed by the local community.

Turning now to the organizational level, what can be said of the differences between the school and other organizations? With some important exceptions to be noted later, the significance, or meaning, of the individual to the business or industrial firm is defined by universalism and performance. The individual is an object of utility. The important thing about the individual is the extent to which he achieves independently of particular interests. That is, the results gotten on a lathe, or in an accounting department, can be assessed quite independently of whether the activity takes place in a Ford plant, or a General Motors plant. Good lathe work is good lathe work regardless of the organization for which it is performed. Similarly, what constitutes good medical practice is independent of the hospital, the community, or the state (but not the nation) in which it is performed. Both the industrial work and the physician are subject to universalistic standards of performance.

In the case of the military organization, and to some extent the union, the case is different. In both these instances there is no universalistic standard against which performances may be evaluated,

and the criterion, or the criteria, are more or less unique to the relational context in which the activity occurs. The standards of the military organization and the union are strictly their own, and need not be legitimated on the basis of comparability with similar organizations. In terms of the criteria for the evaluation of the individual this means the precedence is given responsiveness to the demands of the collectivitiy, i.e., responsibility.

The impact of these two patterns, seen from the perspective of the individual, is precisely the same as that pointed out in the context of societal categorizations of organizations. The physician will abandon any course of action which does not contribute to achievement in relation to the health needs of patients, and the soldier will consider the impact of his actions on the interests of this collectivity as defined by his superiors. From the organization's point of view the emphasis is on securing the performance of binding obligations in the interest of effective collective action. The very term "collective bargaining" in the union case is significant. In neither case can the organization permit an emphasis on achievement independently of the interests of the collectivity; the interests of the collectivity must prevail. Note the strong opposition of unions to "right to work" laws. Unions, like military organizations, are not even willing to grant participants the right to decide whether or not to participate.

In contrast to both these patterns is that typified by the religious organization, and to a lesser extent, by the educational organization. For these organizations the significance, or meaning, of the individual is given in his universalistic qualities. Thus, within limits which vary from one situation to another, the minister, the professor, and the public school

teacher are evaluated not in terms of their achievements, but in terms of
the extent to which their actions express values that are ascribed to them.
While the physician may reasonably be expected to abandon modes of action
that do not achieve the desired results in relation to the needs of his
patients, only the most naive would expect the clergyman to abandon prayer
because it yields no practical results. No one expects the clergyman to
stop praying for peace because we go on having war, and no one expects him
to abandon prayer because it does not rain when he prays for rain.
Similarly, it would be completely out of character for the public school
teacher to dispense with the morning pledge of allegiance to the flag because
it does not have a direct impact on the educational state of the student.
In the same way, we should not expect the elementary school teacher to
abandon willingly the self-contained classroom just because greater academic
achievement is possible with departmentalization. The teacher, like the
minister, is evaluated, and in turn, evaluates, not in terms of the extent
to which he achieves in relation to either universalistic or particularistic
standards. He is evaluated in terms of the extent to which his actions
express values ascribed to him.

Given a bare minimum level of technical skill a teacher is assured of
having his contract renewed indefinitely. What teachers are evaluated on
is attitudes and attributes that have little to do with actual performance.
So long as the behavior of the teacher expresses the values and attitudes
appropriate to his status, the question of competence rarely arises. The
best evidence that I can marshall in support of this assertion is the
predominance of subjective, qualitative, and attitudinal items on the typical

teacher rating device. Although I know of no extensive survey on this question, I would feel quite comfortable in hypothesizing that the proportion of items related to technical skill, to those related to attributes and attitudes, would be no greater than one to five, or in that general vicinity.

Another source of evidence in this regard is the fact that educators do not, and indeed cannot, place students in categories in a manner similar to the categorization of medical patients by disease. There simply is no categorization of the "educational state" of students that is comparable. This, it would seem, is the great obstacle to be over come in the development of a science of education. It could be argued that our inability to determine the effect of teacher performance, rather than the structure of the system, is the reason for the emphasis on qualities. Cogent arguments can be advanced in support of the interpretation, but unless one is willing to assume that educational states are inherently unknowable in scientific terms, one cannot answer the inevitable question as to why a science of education has not developed where other sciences have. That is, it is not enough to say that there is no science of education because the product cannot be measured at this time. One must also ask, why is the product not measurable at this time? Other, even more elusive problems, have been treated scientifically, e.g., in the field of mental health.

The particularistic-quality pattern again is most apparent in the context of interest groups and political parties. The significance of the party member lies not so much in his achievements but in the extent to which his actions express values and attitudes ascribed to him as a member of the collectivity. The evaluative standard applied in this case is not

cultural responsibility, as in the case of the teacher, but loyalty.

	UNIVERSALISM	PARTICULARISM
PERFORMANCE	Objects of Utility	Goal Objects
QUALITY	Objects of Generalized Respect	Objects of Identification

FIGURE II
CATEGORIES OF OBJECT MEANING

Figure II summarizes the discussion concerning the categorization of situational objects.

Again, it should be possible to point out, without extensive illustration, that the same four differences in terms of object categorization that have been identified at the level of organizatons, may also be identified among roles within organizations. Thus, within the family, the least organized of collectivities, there occurs differentiation among roles not only in terms of object categorization, but also in terms of orientations. That is to say, what is treated as an actor at one level of analysis may at another level, be treated as a differentiated system with units specializing in the four functional areas.

We might summarize quickly by indicating that the four patterns of orientation elaborated in the preceding sections categorize actors in terms of their needs in relation to the situation. The need of the business firm is thus for instrumental capacities; that of the religious or educational organization, for cultural commitment; that of the interest group, for solidarity; and that of the military organization, for goal

commitment. Similarly with respect to the meaning of objects, or the definition of the meaning of situational objects with respect to their bearing on needs, (i.e., the standards of performance applied by actors) the standards of the business organization are standards of efficiency; those of the religious or educational organization, cultural responsibility; those of the political party or interest group, standards of loyalty; and those of the military organization, standards of system, or relational, responsibility.

But, in addition, we need to note that any particular actor, viewed as a system in its own right, will contain elements of all four patterns. Thus, the industrial organization, even though its predominant need is for instrumental. capacity, will contain subsystems emphasizing goal-commitment and relational responsibility. That is to say, the same four patterns exist within collective units in the form of individual actors in roles each of which emphasize different patterns. Thus, the orientation of the executive must be differentiated from that of the technical specialist, etc. This is the major contribution of Bales' research with small, task-oriented groups. Since our primary interest here is comparative, we shall not dwell on these distinctions, significant as they may be.

Normative Rules and Generalized Facilities

Given the needs of actors in relating to their situations, and the definition of the significance of situational objects with respect to their bearing on these needs, there remain the problems of specifying the normative standards governing the pursuit of those interests, and the generalized facilities to which actors are expected to resort in securing

control of objects in the implementation of interests. Without more extensive
elaboration, let us simply say: (1) Insofar as the primary need of the actors
involved is for instrumental utilization, and the significance of objects lies
in their utility, then the generalized facility to which actors are expected to
resort in securing control of the relevant objects is money, and the normative
framework governing the acquisition of objects is specified within the
institutions of property, contract, and occupation. That is, for the
organization specializing in the adaptive function money is the major
mechanism for getting results in interaction. Money is both a generalized
symbol of economic value, and a medium of exchange. Moreover, the measure
of a unit's contribution to system adaptation is given in its degree of
solvency. (2) Insofar as the primary need of the actors involved is a
consummatory need, and the relevant objects are goal objects, then the
institutionalized medium to which actors are expected to resort in securing
control of the relevant objects in the implementation of interest is power,
and the normative framework governing its use is specified in the instutitions
of regulation, authority, and leadership. Power, in this sense, is exercised
in the communication of decisions that activate binding obligations. It is
the generalized capacity to secure the performance of such obligations. Or,
put another way, power is a generalized symbol of effectiveness and a medium
of exchange. The measure of its effective use in system goal-attainment is
given in the unit's success. (3) Insofar as the primary need of the actors
involved is for affiliation, and the relevant objects are objects of
identification, the institutionalized medium to which actors are expected
to resort in securing the relevant objects is influences, and the
normative framework controlling its usage is

found in the informal norms of association and the obligations of common membership. Influence is the generalized symbol of solidarity. It is the generalized capacity to pursuade through offers of acceptance. A person, or a collectivity, with influence is one that has high persuasive capacity in controlling the actions of other units. The distinction between influence and power is that the former is based on mutual acceptance, not contingent negative sanctions. Hence, the measure of a unit's contribution to system integration is consensus (4) Insofar as the primary need of the actors involved is cultural commitment, and the relevant objects are objects of generalized respect, then the institutionalized medium to which actors are expected to resort in securing results in interaction is generalized commitments, and the normative framework regulating its usage if found in generalized concepts of honor, and good faith. That is, if the problem of the system is one of pattern maintenance, then the way of getting results in interaction is through the activation of commitments, typically through appeals to honor, integrity, and conscience. Generalized commitments are thus the generalized symbol of integrity, and the measure of their successful use is given in the concept of pattern-consistence.

Figure III summarizes these generalizations in tabular form.

Categories of Generalized Facilities		Categories of Object Meaning	
Money	Power	Objects of Utility	Goal Objects
Activation of Commitments	Influence	Objects of Generalized Respect	Objects of Identification
Need for Instrumental Utilisation Value emphasis- utility	Consummatory Needs Value emphasis- effectiveness	Contract Property	Authority Leadership
Need for Commitment Value emphasis- integrity	Need for Affiliation Value emphasis- solidarity	Conceptions of Honor	Informal rules of membership and association

Categories of Interest in Objects	16 Categories of Normative Standards

FIGURE III

The Components of Social Systems

Some Problems of Educational Organization in Perspective

The burden of this paper has been a comparative analysis of educational organization within a particular theoretical framework. Although an exhaustive discussion of the implications of the analysis would require a great deal more time and thought than is presently available, some general points can be made. The placement of education within the analytical framework seems reasonably clear; there is little question that the primary emphasis of the educational organization is in the area of pattern-maintenance, i. e., socialization. The primary contribution of education to societal functioning is thus in the maintenance of the value patterns which define the structure of American Society. Despite some shifting of that emphasis in the direction of adaptation in the post-Sputnik era, the primary emphasis remains unchanged. Whether it will continue to do so, given the massive intervention of the federal government is another question.

If this analysis is correct, then obviously the measure of success that is to be applied to educational organizations is that of pattern-consistency. That is, a school is to be evaluated not in terms of the extent to which it contributes to utility, or to system adaptation -- although in an adaptively oriented society this is to some extent inevitable by definition, simply in the maintenance of values -- but in terms of the extent to which it contributes to pattern, or value consistency throughout society. This it seems, is not only as it should be, but seemingly, the way things are. As observed earlier, schools are criticized primarily for deviations from institutionalized values, rather than for producing a commodity of low technical quality. Again, however, where the post-

Sputnik reverberations will stop, no one knows.

Thus, both schools and personnel within schools, are evaluated not so much in terms of the extent to which they achieve in relation either to particularistic or universalistic standards, but in terms of the extent to which they maintain pattern-consistency. Given this "fact" it is not difficult to understand the "50 year lag" in education. An additional factor contributing to this situation is the fact that, at one level, education is somewhat particularistic. That is, unlike the physician, or perhaps the hospital administrator, the educator cannot say that good education is good education regardless of the setting,and make it stick. Neither can he say that the values maintained are appropriate regardless of the locale. Hence, the question that administrators and boards of education must inevitably ask with respect to any proposed course of action is not, "Is this the most effective way of attaining educational goals?" but, "Is the proposed course of action compatible with the values of this particular community?" Thus, it seems fair to say that resistance to change is institutionalized in the very structure of the educational organization, and in the location of that organization in the more inclusive structure.

A second implication that one might draw is that given the present internal emphasis on qualities in the evaluation of teacher performances, rapid change is not realistically possible. Moreover, given the present authority structure of the school there is little possibility of changing this emphasis. If one assumes, as I do, that the administrator cannot possibly possess the technical skill required to evaluate the performance of teachers in the universalistic-achievement sense, then he must inevitably emphasize

relatively easily indentified qualities and attitudes. If this assumption
is accepted, then one must, it seems to me, agree that one of the major
obstacles to change in the educational organization is the administrator --
as a role, not as a person. So long as we perpetuate the myth that it is
the administrator who must be the "innovator," the "change agent," the
"instructional leader," in education, so long as we perpetuate the belief
that it is the administrator who is responsible for the improvement of
educational practice, then change in educational organizations will continue
to be a series of traumatic breaks with tradition. So long as teachers are
evaluated solelyby administrators, which means evaluation, in terms of the
extent to which they accept patterns of operation as given in the nature
of things, they are not likely to be motivated to be ingenious in devising
improved methods, or in accepting improved methods as they are devised.

Although evidence on this point is fragmentary, there is some reason
to believe that administrators are alone in the belief that they are
"instructional leaders." Professors of educational administration probably
support them in this, but teachers, for the most part, do not view the
administrator as a source of ideas for improving teaching, or for new
teaching methods. In the one school system from which we have data, the
percentage of teachers who viewed the principal as a source of ideas for
improving their teaching was 2.8, and the percentage who viewed the principal
as source of help with questions concerning teaching methods was 18.6. On the
other hand, 61 percent and 79 percent, respectively, viewed the principal as
a source of help with problems related to discipline and school policy
interpretation.

The educational administrator is in a position somewhat similar to that of the clergyman and the administrator of higher education. His ability to make commitments to constituents in the name of the collectivity is severely limited. That is, the generalized facility to which he is expected to resort in getting results in interaction is not primarily power or money, but activation of commitments. The tendency of teachers to label as politicians those administrators who are too receptive to external influences, and the extreme resistence to merit pay plans are suggestive in this regard. It would seem that the charismatic administrator, rather than the politically astute one, would be most successful in educational organizations, at least in internal affairs.

One might suggest that educational organizations have suffered from the same condition that plagued the Federalist party and the Republican party of the 1930's — as well as the 1960's. By sticking to the rigid principles, the public schools are "dead" as far as the training of vast numbers of Americans is concerned. Adherence to rigid principles may have made necessary the by-passing of existing educational facilities in the creation of the Job Corps.

One very common complaint of persons in education is that society is not willing to allocate sufficient resources to schools to attract the best minds to the field. The most obvious response to such a statement is to say, "True, but then the maintenance of value patterns probably does not require the highest level of talent available." It is my impression that those societies that have allocated major resources to education and have given high status to educators, are either those in which the primary

societal commitment was to pattern-maintenance, e.g., societies with a
transcendental religious emphasis, or those in which education serves
functions other than pattern-maintenance, e.g., in Soviet Russia. The
question for proponents of increased resources to ask themselves is, "Am
I willing to live with the narrow, utilitarian conception of education
that goes with the definition of education as an object of utility?"
DeWitt's description of education in the Soviet Union may assist them in
arriving at an early answer.

> . . .first, last, and always, the Soviet commitment to education
> is a commitment to scientific education, to technological education,
> to an education which will enable Soviet citizens to perform
> specialized functional tasks to the best of their ability in their
> expanding industrial society.

> The Russians orient their educational efforts so as to maximize
> the returns from it for the advancement of their political,
> military, and economic objectives. The communists do not believe
> in education for education's sake. They do not believe in education
> for the individual's sake. The Russians want no part of liberal
> or general humanistic education. They want no generalists -- only
> specialists. Their main objective is to offer functional education
> so as to train, to mold, to develop the skills, the professions, and
> the specialists required by their long-run development programs --
> specialists who are capable of performing the tasks of running the
> industrial and bureaucratic machinery of the communist state. And
> in order to accomplish this, the Russians were, are, and will be,
> training an army of scientists and technologists.

> Although professing the aims of general and well-rounded
> education, the Soviet educational system in reality is uniquely
> geared to the training of specialized manpower. By means of mass
> persuasion, of coercion if necessary, and of bold incentives, the
> Soviet state makes every effort to channel the best and largest
> share of available talent into engineering and scientific
> professions in particular. [17]

Finally, although it is generally acknowledged that the intellectual
capacities of persons being recruited to education is well below that
being attracted to some other fields, there is no guarantee, given the

structure of the educational enterprise, that more able persons would do
any differently than is now being done. The problem is not so much one of
lack of either talent, or motivation, but the manner in which available
talent and motivation is channeled by the structure of the educational
enterprise. The structure of that enterprise is, in turn, related to the
function performed for society, and there is, it seems, no changing the
one without changing the other.

Notes

1. The frame of reference adopted here is that of Talcott Parsons, et. al. This paper draws on a number of Parsons' works, but especially the following:
   Talcott Parsons, "Pattern Variables Revisited," American Sociological Review, August, 1960, pp. 467-483.
   _____, Essays in Sociological Theory, (revised edition) New York: The Free Press, 1954. (especially chapters VI and XIX)
   _____, "On the Concept of Influence," Public Opinion Quarterly, May, 1963, pp. 37-62.
   _____, "An Outline of the Social System," General Introduction, Part II, in Talcott Parsons, Edward Shills, Kaspar Naegele, and Jesse R. Pitts (eds.), Theories of Society, Vol. I., pp. 30-84.
   _____, Robert F. Bales, and Edward A. Shills, Working Papers in the Theory of Action, New York: The Free Press, 1953.

2. D. W. Brogan, Politics in America, New York: Doubleday & Co. Inc., 1954, p. 113.

3. David Easton, The Political System, New York: Alfred A. Knopf, 1963, p. 137.

4. Clinton Rossiter, Parties and Politics in America, New York: Signet, 1964, p. 50.

5. Rossiter, Ibid., p. 57.

6. Brogan, op. cit., p. 75.

7. James M. Burns, The Deadlock of Democracy: Four Party Politics in America, Englewood Cliffs, N. J.: Prentice Hall, Inc., 1963, p. 48.

8. Burns, Ibid., p. 290.

9. William Kornhauser, "Ideology and Interests," The Determinants of Union Actions," Journal of Social Issues, 9 (1) 1953, p. 50.

10. Burns, op. cit., p. 243-4.

11. Burns, op. cit., p. 263.

12. Clinton Rossiter, Parties and Politics in America, New York: Signet, 1964, p. 143.

13. Arthur J. Vidich and Joseph Bensman, Small Town in Mass Society, New York: Anchor Books, 1960, p. 131.

14. Vidich and Bensman, Ibid., p. 115.

15. Talcott Parsons, Essays in Sociological Theory (revised edition), New York: Free Press, 1954, p. 111.

16. It should be pointed out that this represents the author's _interpretation_ of the Parsonian scheme. It is emphatically _not_ advanced as the correct, and certainly not the only, interpretation.

17. Bales, _op. cit._, pp. 111-161.

18. Nicholas DeWitt, "Soviet Education and the School Reform," _School and Society_, Vol. 88, (Summer, 1960), p. 297.